



## The Pledge

*The time has come for us to recreate our relationship to electronics. Nobody is going to do it for us, we need to take back control of the stuff we own. We need to be aware and learn to appreciate innovation at our own pace.*

*Are you ready to Restart? Take this pledge!*

When about to buy or receive new e-stuff, I will

- not be seduced by phony green arguments about buying new devices - keeping in mind more than half of the energy used in a laptop's lifetime is spent in its manufacture
- take seriously the act of bringing another electronic device into the world
- learn about upgradability and durability before making a decision, and give preference to e-stuff designed to last

When I get a new gadget or device, I will

- enjoy it! enjoy the reasons I bought a new one, be conscious of the benefits it brings to my life
- register for warranty or reasonable care plans
- protect it from damage
- learn the basics of maintenance
- do my best to keep it running optimally by paying attention to software and power issues

When I have a problem or a frustration

I will not

- panic
- assume that only "geniuses" can help

Instead I will

- seek out immediate solutions online
- look for help from friends or community
- check and see if the device is still under warranty
- look for help from professionals when necessary

When I solve my problem, I will share my story with others - and with Restart Project

When I can't solve my problem, or I decide I really need a new device, I will

- share frustrations about product design with manufacturers and/or with the public
- try and sell my old device to somebody who can use it either as is or for parts OR give to an organization which repairs and resells
- as a last resort take to my broken e-stuff to an e-waste facility